

# TATA AIG - CHATBOT URL and Timings



For Desktop/ Laptop users

[https://chat.botplatform.io/live/bot\\_1498199350938](https://chat.botplatform.io/live/bot_1498199350938)

For Mobile/Tab users

[https://chat.botplatform.io/mobile/bot\\_1498199350938](https://chat.botplatform.io/mobile/bot_1498199350938)


Timings :- 9:00 am to 6:00 pm ( Monday to Saturday )


# *Lead Generation from Chatbot*





BUY RENEW CLAIM SERVICE REQUEST


I WANT THE #RIGHTINSURANCE FOR

- 

Health
- 

Travel
- 

Car
- 

Two Wheeler
- 

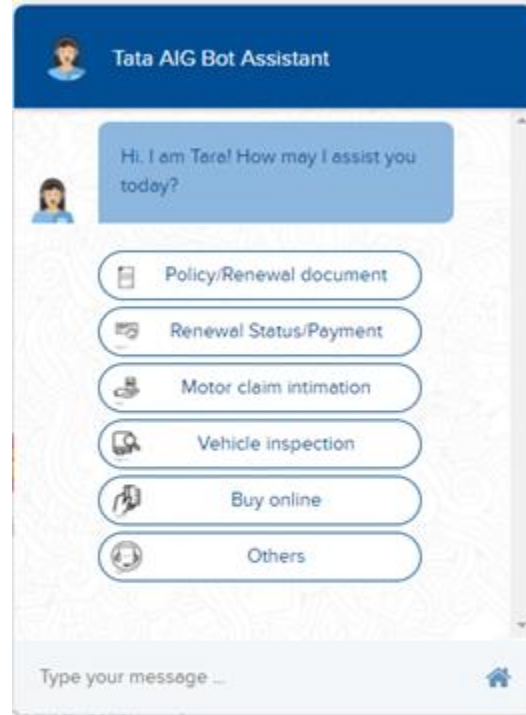
Accident

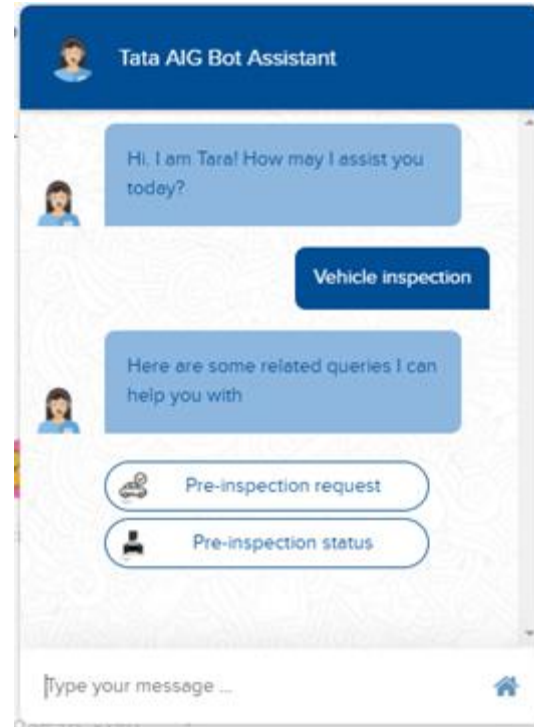
I am a  Gender  looking to insure a travel to  Select Country  for  Purpose of Visit

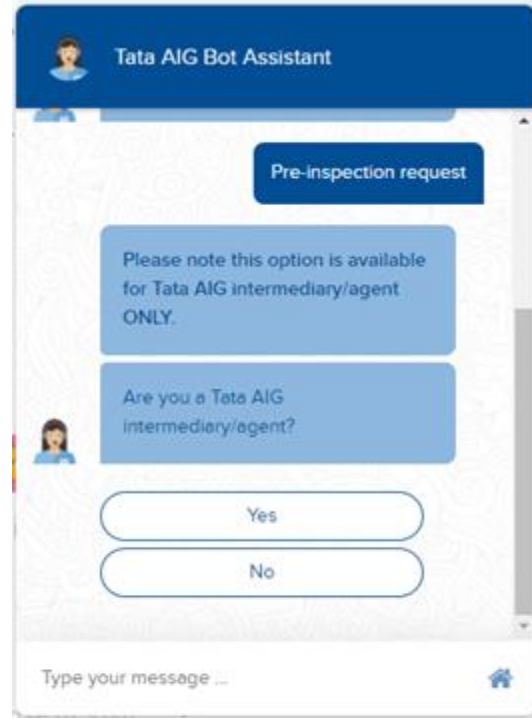
Tata AIG Bot Assistant

Hi. I am Tara! How may I assist you today?









Page Name:

05 Inspection Enter Your Name Page

Input :

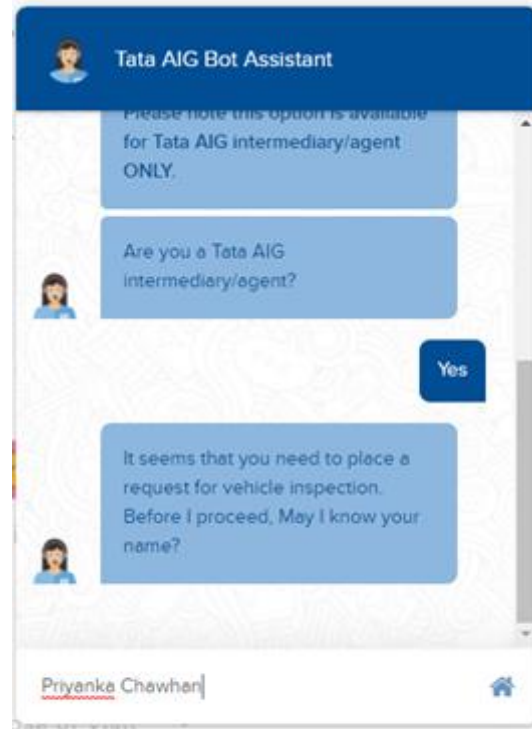
Click on Yes button *( If clicked NO , BOT will give option of Toll free )*

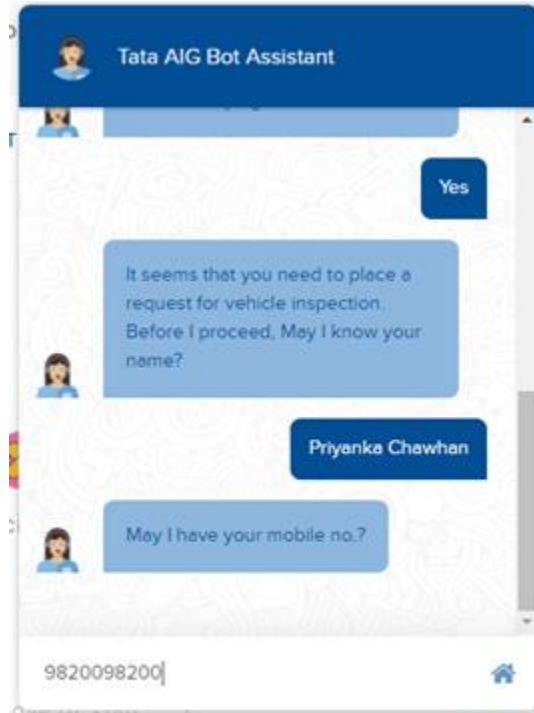
Output:

Vehicle Inspection Enter Your Name Page



WITH YOU ALWAYS





Page Name: 07 Vehicle Inspection Enter Email ID Page  
Input : Enter the mobile number-of Agent ( 10 digits Validation )  
Output: Inspection Enter Email ID Page Vehicle



WITH YOU ALWAYS

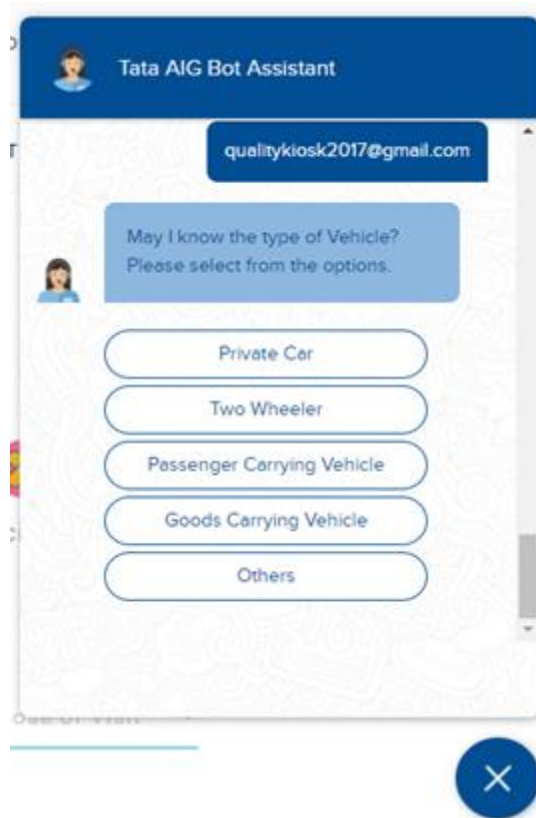


Page Name:  
Input :  
validation.

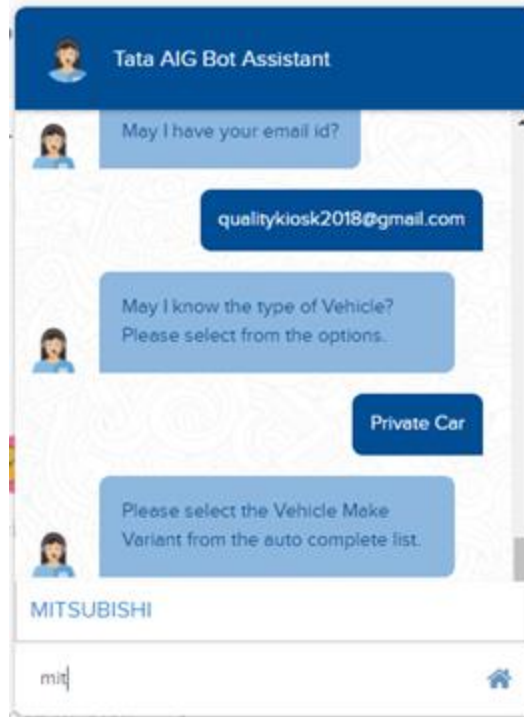
08 Type of Vehicle Page

Enter the email id of Agent ( No Space after Email Id mentioned and @ / .com ) is

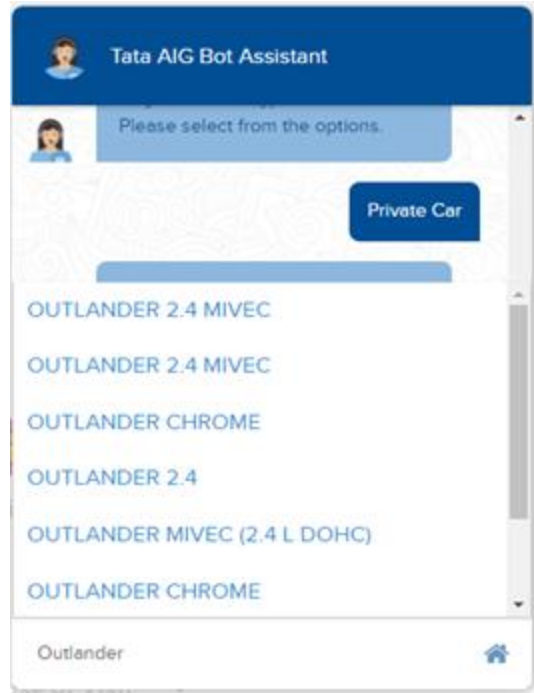
Output: Type of Vehicle Page

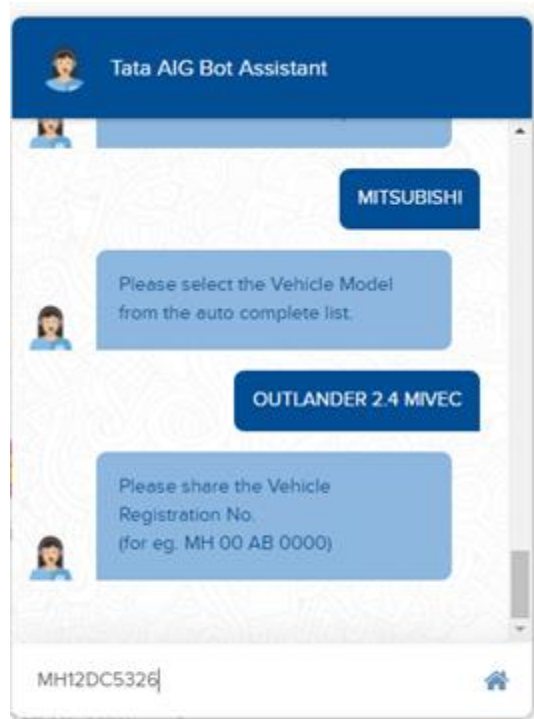


The screenshot displays a chat interface for the 'Tata AIG Bot Assistant'. At the top, the user's email 'qualitykiosk2017@gmail.com' is shown in a blue bubble. Below it, the bot's response is in a light blue bubble: 'May I know the type of Vehicle? Please select from the options.' Five rounded rectangular buttons are listed vertically: 'Private Car', 'Two Wheeler', 'Passenger Carrying Vehicle', 'Goods Carrying Vehicle', and 'Others'. A blue circular button with a white 'X' is located at the bottom right of the chat area.



Page Name: 10 Type of Vehicle Model Page  
Input : Enter Mitsubishi in text box and enter  
Output: Type of Vehicle Model Page



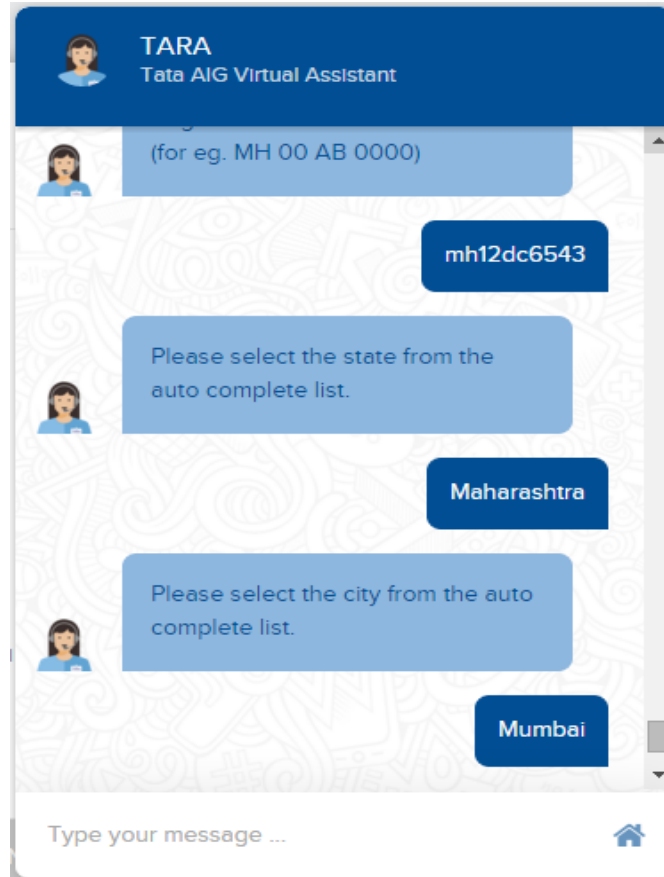


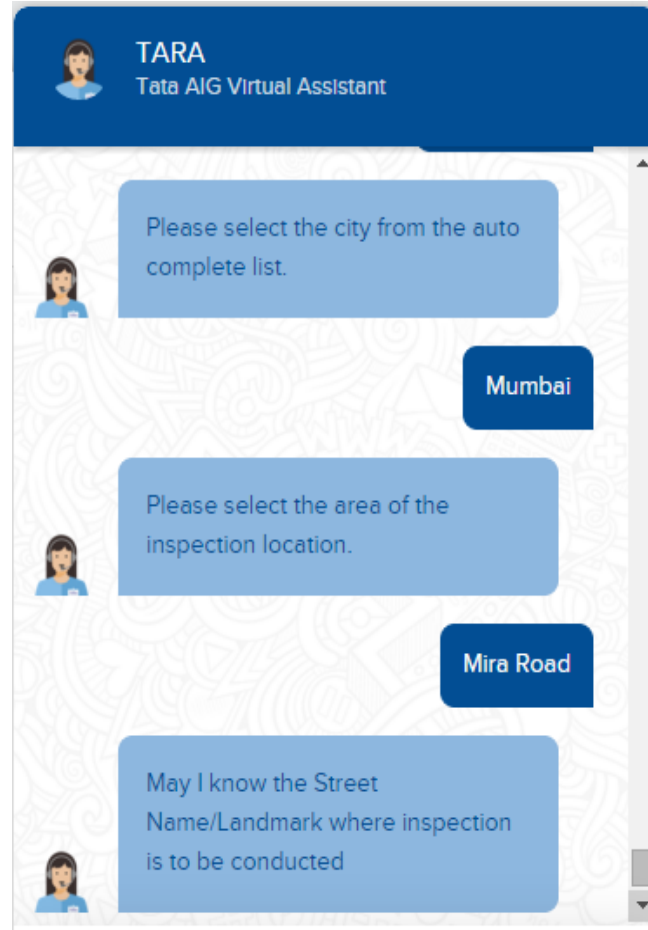
Page Name: 12 Vehicle Inspection Enter State Page  
Input : Enter registration number in text box and press enter key (Add '0' if registration number is one less)

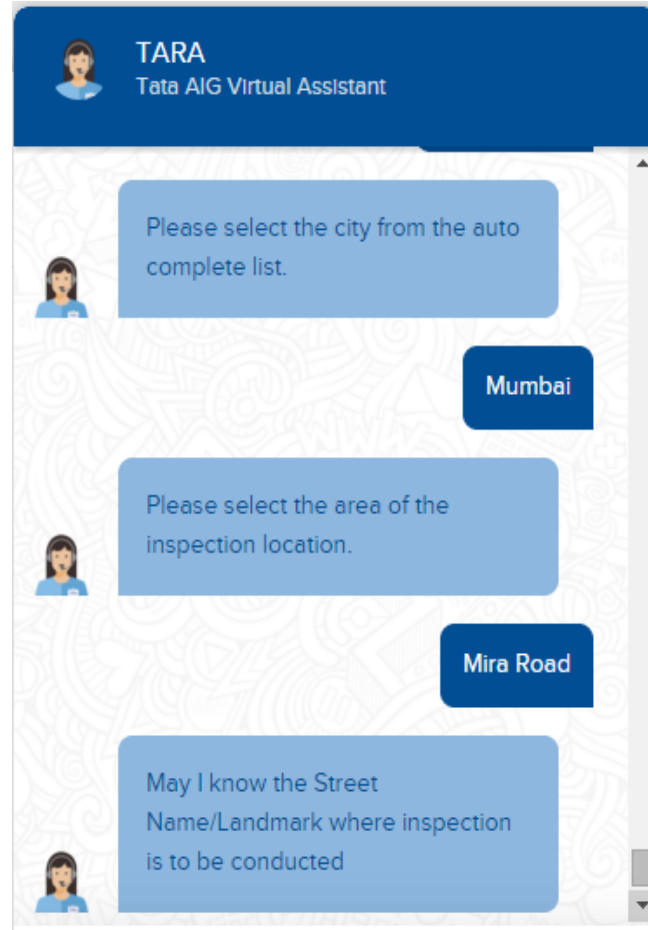
Output: Vehicle Inspection Enter State Page



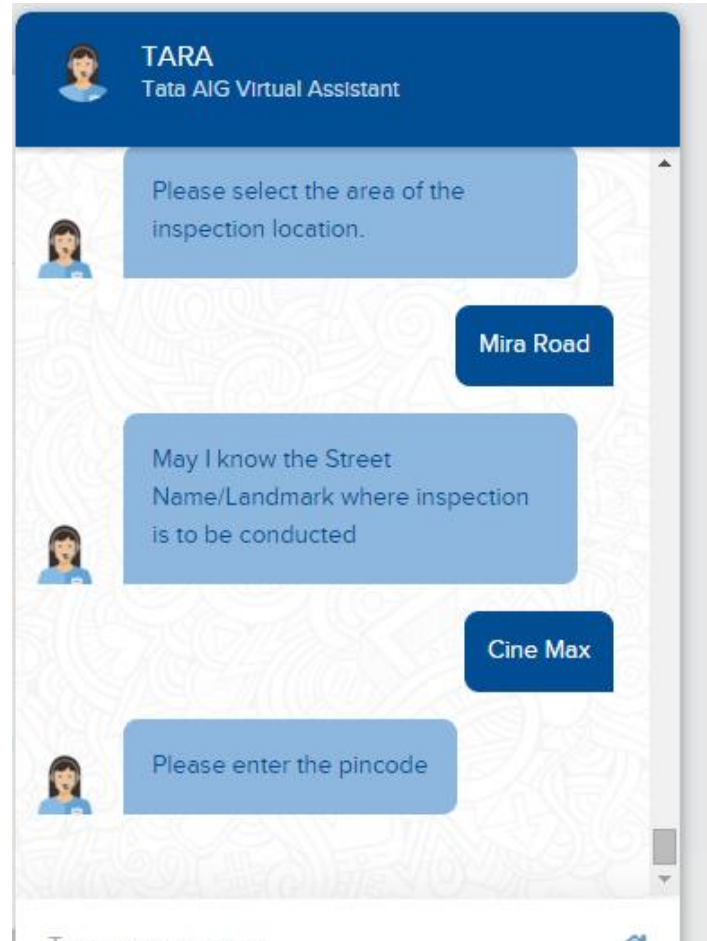
Page Name: 13 Vehicle Inspection Enter City Page  
Input : Enter the state as Maharashtra and press enter button  
Output: Vehicle Inspection Enter City Page



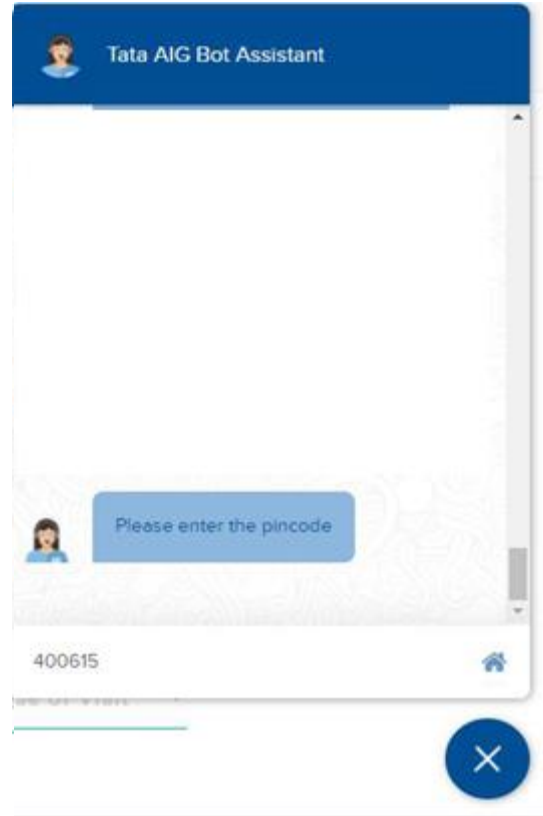




Page Name: 15 Inspection Enter Landmark and Street Name Page  
Input : Enter the Landmark as Cine Max and press enter  
Output: Vehicle Inspection Enter Pincode Page

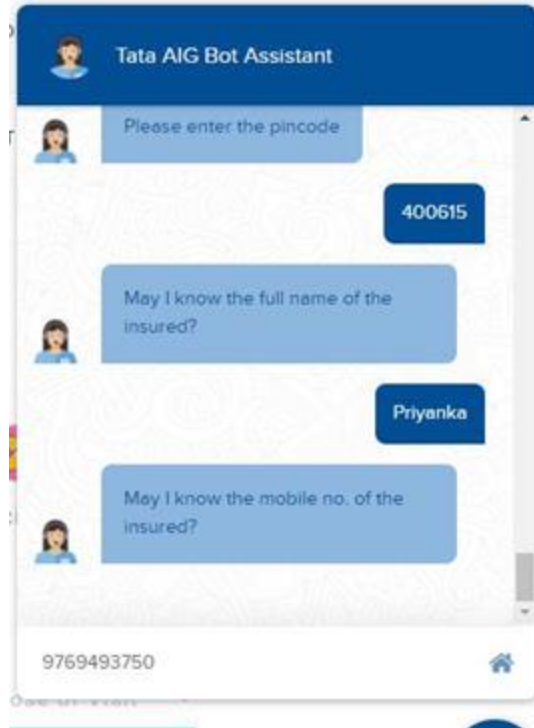


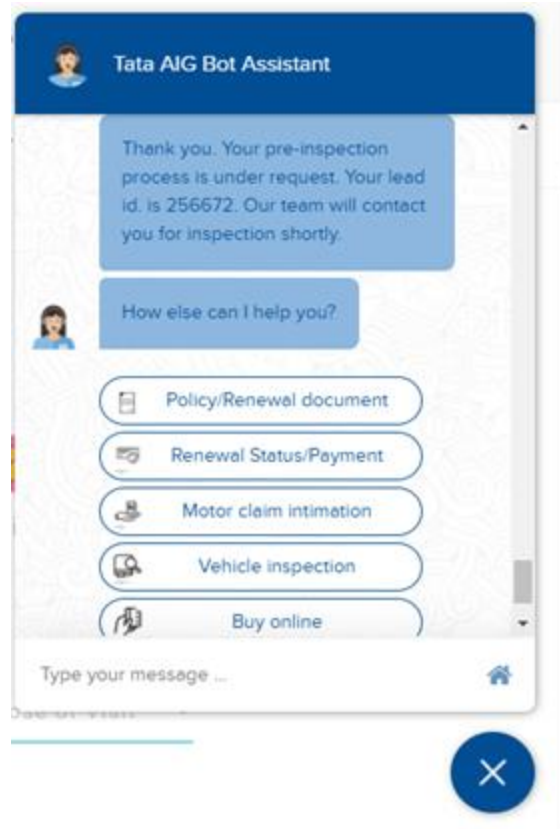
Page Name: 16 Vehicle Inspection Enter Pincode Page  
Input : Enter the area Pincode and press enter  
Output: Vehicle Inspection Enter Insured Page



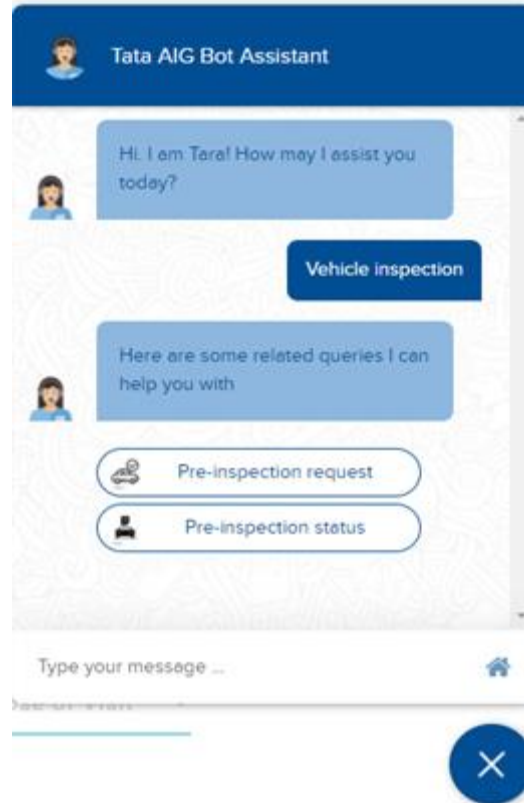


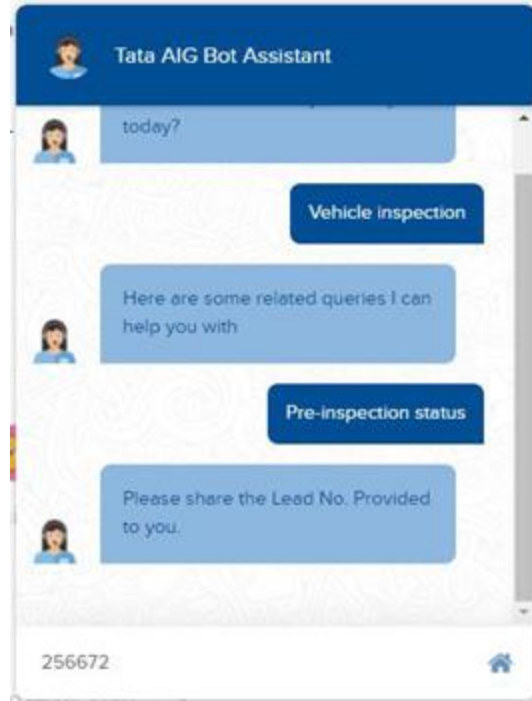
Page Name: 18 Vehicle Inspection Enter Insured Mobile Number Page  
Input : Enter Insured Mobile number and press enter ( 10 digit Validation )  
Output: Vehicle Inspection Lead ID Generation Page





## *Lead Status from Chatbot*





Page Name: 22 Vehicle Pre-Inspection Status Page  
Input : Enter the Lead ID and Press Enter key  
Output: Vehicle Pre-Inspection Status Page

